

Home Move Form

Congratulations on your recent move! Moving can be stressful enough without having to worry about your energy supply. Simply fill in the information which is relevant to you and send this form back to us at energy@enstroga.co.uk and we will take it from there.

If you are:

- Moving out and owned the property – please complete section 1a.
- Moving out and rented the property – please complete section 1b.
- Moving into the property as the new owner – please complete section 2a.
- Moving into the new property as a tenant – please complete section 2b.

Important information

- If you are the legal owner of the property, you are liable to cover the energy supply during any void periods, that is, any period where the property is vacant.
- Charges still accrue even if the energy is shut off to the property. This is because of the standing charge covering the supply of energy to the property and occurs even in the absence of consumption.
- A deemed contract is a contract that occurs in the absence of a written agreement and works on the basis of the supplier having provided energy to the property. Therefore, under this contract we have a lawful basis to request landlord and tenant information in order to fulfill contractual duties and produce a bill to the correct individual(s).
- If you are the legal owner moving out but not selling or renting your property, you will still be liable for the energy bill until we are notified otherwise, or a new supplier has taken over.
- We cannot process your move out if you provide the information prior to the move out date. Therefore, please provide the information on the day you move out or thereafter.

1a – Moving out and owned the property

Full name*

Account ID*

Email

Phone

Supply address

Billing/contact address

Move out date

Will you sell the property, if yes, please indicate the date of sale?

☐

Yes

☐

No

Date

Move out meter reading(s)

☐

Electricity

Meter reading

☐

Gas

Meter reading

If you will rent the property, please provide the details below. Please bear in mind that you as the owner are legally responsible to cover any void periods.

New Tenant Name or Letting Agency Details*

New Tenant Move in date

Email*

Phone*

1b – Move out of a rented property

Full name*

Account ID*

Move Out Date*

Email*

Phone*

Supply address

Billing/contact address

Move out meter reading(s)

☐ Electricity

Meter reading

☐ Gas

Meter reading

Your new address*

Landlord Name*

Landlord contract

Details Letting Agency

2a – Move in new property owner

Full name*

Supply Address*

Completion date (the date you became the legal owner)*

Move in meter reading(s)

☐ Electricity

Meter reading

☐ Gas

Meter reading

Bank details:

Account number

Sort code

2b – Move in new tenant

Full name*

Supply address*

Move in date*

Email*

Phone*

Move in meter reading(s)*

☐

Electricity

Meter reading

☐

Gas

Meter reading

Account number

Sort code

Landlord name* Landlord

Contract details Letting

Agency details